

# IMPORTANT RESOURCES FOR YSU FACULTY & STAFF

## FOR IMMEDIATE CONCERNS

YSU Police **330-941-3527**  
Emergency Services **911**

## CRISIS INFORMATION

Crisis Text Line **Text "Start" to 741-741**  
National Suicide Prevention Hotline **1-800-273-8255**  
Help Network of Northeast Ohio **330-747-2696**  
Student Counseling After Hours **330-941-3737 (follow prompts)**

## CAMPUS RESOURCES

Dean of Students **330-941-4721**  
Student Counseling Services **330-941-3737**  
Accessibility Services **330-941-1372**  
Title IX Coordinator **330-941-4629**  
Community Standards & Student Conduct **330-941-4704**  
Wick Primary Care **330-747-4660**  
Resch Academic Success Center **330-941-3538**  
Student Security Services **330-941-1515**  
Penguin Service Center **330-941-6000**  
Anonymous Reporting Hotline **844-208-1697 | [www.ysu.edu/ethicspoint.com](http://www.ysu.edu/ethicspoint.com)**

## REFERRAL FORM

Report a "Penguin of Concern" at <https://www.ysu.edu/concern-referral>

## HELP-A-GUIN

If you believe a student is missing or needs immediate assistance, please contact YSU Police at 330-941-3527.



# HELPING OUR STUDENTS

## MEDICAL ISSUES

### Recognize

- Loss of consciousness
- Difficulty breathing
- Sudden pain
- Seizures
- Physical injury

### Respond

- Immediately call for help
- Do not move an injured person
- Reassure and calm injured/ill person
- Stay with person until help arrives

### Refer

#### *Urgent:*

- YSU Police at 330-941-3527 or 911
- (if emergency)

#### *Less Urgent:*

- Wick Primary Care at 330-947-4660

## BEHAVIORAL/SOCIAL ISSUES

### Recognize

- Illness or hospitalization
- Changes in mood, appearance, or behavior
- Intoxication or drug use
- Decline in school/social participation
- Relationship changes (breakup, loss of loved one)
- Food/housing insecurity

### Refer

- Office of the Dean of Students at 330-941-4721
- Student Advocacy & Support at 330-941-3443 or 330-941-4306

## MENTAL HEALTH ISSUES

### Recognize

- Reference to suicide
- Abnormal behavior or speech
- Vague or direct threat

### Respond

- Express concern
- Avoid criticizing or being judgmental

### Refer

- Student Counseling Services at 330-941-3737
- YSU Police at 330-941-3527 (if emergency)

## MISCONDUCT ISSUES

### Recognize

#### *Disorderly Conduct:*

- Inappropriate outbursts
- Arguing that continues beyond the scope of academic debate
- Behavior that disrupts the normal operations of class/offices

#### *Harassment:*

- Phone calls, text messages, or any form of communications continued after the individual has been told to stop

#### *Threatening Conduct:*

- Refusing to leave the classroom
- Refusing to let others leave the classroom
- Throwing items in anger
- Having a weapon

### Respond

- Ask the student to talk to you outside the classroom
- Express your concern for the student
- Help the student explore other options
- **In the case of threatening behaviors, immediate action should be taken**

### Refer

- YSU Police at 330-941-3527 or 911 (if emergency)
- Community Standards & Student Conduct at 330-941-4704



**YOUNGSTOWN  
STATE  
UNIVERSITY**

# SUPPORTING STUDENTS OF CONCERN

## CRIME VICTIMIZATION

### Recognize

- Crying and/or running out of the classroom when sexual violence, domestic violence, stalking, or child abuse is the topic
- Visible bruises on the face, throat, arms, or legs
- Change in demeanor
- Appears to be afraid of another student in the same class

### Respond

- Listen to and believe what the student tells you
- Do not ask for details of what happened
- Do not blame the student
- Do not pressure the student to report the crime
- Do not report the crime or take any action without the student's permission; Victim Advocacy can assist the student to report if that is what the student wants to do

### Refer

- Title IX Coordinator at 330-941-4629
- Student Counseling Services at 330-941-3737
- YSU Police at 330-941-3527

## CONCERNED ABOUT A STUDENT?

Use the "Penguin of Concern" form at <https://ysu.edu/concern-referral>

or

Contact the Office of the Dean of Students at 330-941-4721 or [dos@ysu.edu](mailto:dos@ysu.edu)

If you believe a student is in danger, contact YSU Police immediately at 330-941-3527.

## WHAT IS THE YSU CARE TEAM?

The CARE (Concern-Assessment-Referral-Education) Team is composed of campus personnel committed to proactive, collaborative, and planned approach to managing, threatening, disruptive, disturbing, or other problematic behaviors at Youngstown State University.

The CARE Team accepts referrals from students, their families, faculty, staff, and the surrounding community with the goal of providing outreach, guidance, and assistance to students dealing with a variety of issues.



# QUICK GUIDE

<ul style="list-style-type: none"><li>• Student is threatening (or reporting a threat) to the safety of self or others</li><li>• Student is actively violating a state or federal law</li></ul>	<b>YSU POLICE</b> 330-941-3527   911 (Emergency) <a href="https://ysu.edu/ysu-police">https://ysu.edu/ysu-police</a>
<ul style="list-style-type: none"><li>• Student communicates being a survivor of sexual assault, stalking, dating violence, domestic violence, sexual exploitation, sexual harassment, sex/gender discrimination, pregnancy discrimination, or any related issue</li></ul>	<b>TITLE IX COORDINATOR</b> 330-941-4629 <a href="https://ysu.edu/title-ix">https://ysu.edu/title-ix</a>
<ul style="list-style-type: none"><li>• Student demonstrates loss of touch with reality</li><li>• Student communicates suicidal thoughts</li><li>• Student appears depressed, hopeless, or anxious</li></ul>	<b>STUDENT COUNSELING SERVICES</b> 330-941-3737 <a href="https://ysu.edu/student-counseling-services">https://ysu.edu/student-counseling-services</a>
<ul style="list-style-type: none"><li>• Student reports academic difficulty due to a physical, psychological, or learning disability</li><li>• Student communicates a need for disability accommodations</li></ul>	<b>ACCESSIBILITY SERVICES</b> 330-941-1372 <a href="https://ysu.edu/academic-success-center/accessibility-services">https://ysu.edu/academic-success-center/accessibility-services</a>
<ul style="list-style-type: none"><li>• Student is considering withdrawing from YSU</li><li>• Student is debilitated or overwhelmed by personal/family situation</li><li>• Student displays unhealthy or dangerous patterns of behavior</li><li>• Student is hospitalized or experiencing serious illness</li><li>• Student is experiencing food/housing insecurity</li></ul>	<b>OFFICE OF THE DEAN OF STUDENTS</b> 330-941-4721 <a href="https://ysu.edu/student-affairs/dean-of-students">https://ysu.edu/student-affairs/dean-of-students</a> Dean of Students: <a href="mailto:dos@ysu.edu">dos@ysu.edu</a> Student Advocacy & Support: <a href="mailto:sas@ysu.edu">sas@ysu.edu</a>
<ul style="list-style-type: none"><li>• Student complains of physical health concern (minor injury, flu, etc.)</li><li>• Student needs routine immunizations, physical exam, etc.</li></ul>	<b>WICK PRIMARY CARE MERCY HEALTH</b> 330-747-6660 <a href="https://ysu.edu/wick-primary-care-ysu">https://ysu.edu/wick-primary-care-ysu</a>
<ul style="list-style-type: none"><li>• Student is struggling academically</li><li>• Student is chronically late, missing class, does not submit assignments</li></ul>	<b>RESCH ACADEMIC SUCCESS CENTER</b> 330-941-3538 <a href="https://ysu.edu/academic-success-center">https://ysu.edu/academic-success-center</a>
<ul style="list-style-type: none"><li>• Student has a physical disability, sport injury, recent surgery, or other issue that makes walking to class difficult</li><li>• Student requests escort to car, class, residence hall, or apartment</li></ul>	<b>STUDENT SECURITY SERVICES</b> 330-941-1515   Call YSUPD after business hours <a href="https://ysu.edu/kilcawley-center/student-security-servicescampus-escorts">https://ysu.edu/kilcawley-center/student-security-servicescampus-escorts</a>
<ul style="list-style-type: none"><li>• Student violates the academic integrity policy or another university policy</li><li>• Student causes a significant ongoing disruption to the classroom environment</li><li>• Student reports that they have been subjected to hazing, harassment, discrimination, etc.</li></ul>	<b>COMMUNITY STANDARDS &amp; STUDENT CONDUCT</b> 330-941-4704   330-941-7285 <a href="https://ysu.edu/student-conduct">https://ysu.edu/student-conduct</a>
<ul style="list-style-type: none"><li>• Student has questions or concerns related to areas of financial aid, records and registration, and student billing</li></ul>	<b>PENGUIN SERVICE CENTER</b> 330-941-6000 <a href="https://ysu.edu/penguin-service-center">https://ysu.edu/penguin-service-center</a>